

# FAQs

Cuckfield High Street Phase II

19 September 2018 v8



**Balfour Beatty**

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Working in partnership

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**Scheme:** Cuckfield High Street, Cuckfield Phase 2

**Type:** Carriageway Resurfacing

**Road:** Cuckfield High Street

**Parish:** Cuckfield

**WSSC Member:** Peter Bradbury

## Summary

Programme dates: **Monday 22<sup>nd</sup> October - Friday 26<sup>th</sup> October 2018**

Extent: Carriageway resurfacing of the High Street between Broad Street and London Road and the resurfacing of 75m of Broad Street from the junction with the High Street.

Approach: Plane out the existing road surface to a maximum depth of 110mm and reinstatement of the carriageway with new surfacing material; replacement of road markings.

Traffic Management: The High Street will be closed to all through traffic while resurfacing operations take place. A Temporary Traffic Regulation Order (TTRO) to be implemented to enable the closure of the carriageway.

## Frequently Asked Questions

Q. Why does this work have to take place?

*A. If you have driven along the road recently I'm sure you have noticed that it is breaking up. Maintaining road safety here is becoming a real problem for us so we now need to replace the whole road surface. We will dig out the road-but when we are finished you will have a strong and usable road for many years to come.*

Q. What work has to be done?

*A. The existing surfacing will be removed and a new road surface will be laid in its place. All current road markings will be reinstated after the resurfacing work has been completed.*

Q. What will the benefits be once it is finished?

*A. The durability of the road surface will be improved, making it less vulnerable to the formation of potholes. In addition, the new surface will be smoother which will improve the ride quality and lessen road noise.*

*Reconstruction of the road surface now will be maximise its life, provide a better running surface and improve the condition of the road structure. It will also reduce the potential for more frequent and costly disruption from localised, small repairs.*

Q. Will any roads have to be closed during the works?

*A. The High Street between Lloyds Chemist and London Lane, and Broad Street between Lloyds Chemist and Farthings will have to be closed to all through-*

*traffic while our surfacing operations take place. Pedestrian access for residents from and to the shops will be maintained and restricted access to Broad Street car park will also be maintained. However, when works are being carried out in the immediate vicinity of the car park, access to and egress from the car park may be delayed for operational and/or safety reasons.*

**Q. When will the work start?**

*A. The reconstruction element of the works will begin on Monday 22 October at 8am. Work to establish the diversion route will take place in advance of the main construction works.*

**Q. When will the work finish?**

*A. The works will finish on or before 8pm Friday, 26 October.*

**Q. What time of day will the work take place?**

*A. The main elements of the works will take place between 8am and 8pm each day.*

*Ancillary works such as road marking replacement may take place outside of these hours once the temperature of the new surface has cooled sufficiently*

**Q. The road is still closed but there is no work being carried out?**

*A. The laying temperature of the road materials is in the region of 130°C; the new road surface has to cool down to maximum temperature of 25°C before it can be opened up to traffic. It may take some time, therefore, before the newly laid surface has cooled sufficiently to allow traffic to use it, which may give the impression that the road is closed for no obvious reason.*

*In addition, in between completing the resurfacing element and opening the road, new road markings may also have to be installed which again cannot be done until the surface is sufficiently cool.*

**Q. Why are you undertaking the works during the day?**

*A. Daytime working is the most effective approach. Considerations included the safety of the workforce and the benefits of daytime working for quality control.*

*The resurfacing has also been scheduled for the half-term holidays to minimise disruption.*

**Q. What disruption can residents expect?**

*A. Residents will be unable to park on the High Street when our surfacing operations are being carried out. A Traffic Regulation Order will be in place, prohibiting the use of the High Street by vehicles. Any vehicle parked on the High Street during this time may be subject to a Fixed Penalty Notice.*

*The removal of the surface layers will generate noise and dust but we will do all we can to keep this to a minimum.*

**Q. What disruption can motorists or bus passengers expect?**

*A. The affected areas of the High Street and Broad Street will be closed to all vehicles while our surfacing operations are being carried out. Vehicles, including buses, will be diverted along B2184 London Lane; B2184 Broad Street and A272 Cuckfield bypass.*

*Access to Leyton Lea, Ledgers Meadow and Ashburnham Drive will be maintained at all times. However, when works are being carried out in the immediate vicinity of the junctions of these roads with The High Street, access to and egress from these residential roads may be delayed for operational and/or safety reasons. If immediate access might be required when our works are being carried out in these locations, it may be advisable to make alternative parking arrangements outside of the working area.*

*Buses heading towards/away from Cuckfield to/from the north will be diverted via London Lane to continue their journey at the London Lane/Broad Street junction. These buses will not stop on the High Street or on Broad Street between the High Street and London Lane.*

*Buses approaching/departing the High Street to/from the south will be able to carry out their journeys as normal apart from on Monday 22<sup>nd</sup> October when the resurfacing of Broad Street and the junction of Broad Street and the High Street is carried out.*

**Q. I am expecting a delivery during the works. What will happen?**

*A. If possible, all deliveries should be arranged to take place either before or after the works. If this is not possible, then please contact West Sussex Highways on 01243 642105 to discuss any arrangements that we might be able to implement.*

**Q. What disruption can pedestrians expect?**

*A. Pedestrian access to all properties will be maintained and managed at all times. However, residents are advised that, they will not be able to cross the road where the works are taking place.*

**Q. Will temporary bus stops be put in place during the work?**

*A. The bus stops in the affected areas will be suspended during these works. Buses will be diverted.*

*Information regarding any amendments to the bus timetable and routes can be found at the following websites:*

- [www.metrobus.co.uk](http://www.metrobus.co.uk)
  - Telephone: 01293 449191
  - Twitter: @metrobus
- [www.compass-travel.co.uk](http://www.compass-travel.co.uk)
  - Telephone: 01903 690025
  - Twitter: @compassbus

**Q. I have off-street parking on the High Street; will I still be able to use it?**

*A. Where possible, access to all properties will be maintained at all times. However, residents may have to wait until such a time that they can access their*

*properties safely, without causing damage to their vehicles or without causing unreasonable interruption to the works being carried out. If immediate access might be required during the daytime, it may be advisable to make alternative parking arrangements outside of the working area.*

Q. Will any diversion routes for traffic have to be put in place?

*A. All vehicles will be diverted via the A272 Cuckfield Bypass; B2184 Broad Street/London Lane to re-join the B2036 London Road to the north of our scheme and vice versa*

Q. Why have you chosen to do this at this time of year?

*A. It is important to undertake the works before the winter. In order to minimise the impact of the scheme on local businesses and residents, as well as the wider travelling public, the works are programmed to take place during school half-term, when traffic volumes are generally lower.*

Q: How to I report a fault or problem on the highway?

*The most effective way to report a fault or problem on the highway is to use our reporting application - Love West Sussex.*

*For full information: <https://www.westsussex.gov.uk/roads-and-travel/report-a-problem-with-a-road-or-pavement/>*

Q. What is Love West Sussex?

*A. The Love West Sussex website and app allow you to inform us of any highways issues such as potholes, overgrown vegetation, damaged kerbs, footpaths and verges, which you come across in the county.*

*Using the Love West Sussex website or app you will be able to check on the progress of your report and any work being undertaken.*

*For full information go to: <http://love.westsussex.gov.uk/reports/home>*

Q. How do I make contact with West Sussex Highways?

*A. If you have any queries on the day regarding how the works are being carried out near you, e.g. 'Can I get access to my property' or 'Can I walk to the shops along the footpath?', then please feel free to ask to speak to the on-site Site Supervisor who is normally best placed to address your concerns.*

*However, if you would prefer to speak to someone about how or why the works are being carried out then please contact us via the West Sussex County Council Contact Centre on 01243 642105 or via the WSCC website*

*<https://www.westsussex.gov.uk/roads-and-travel/report-a-problem-with-a-road-or-pavement/>*